

Rapid Response Team

Assistance for Dislocated Workers

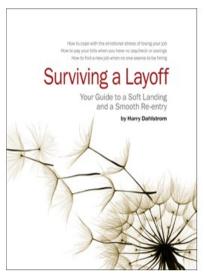
334-353-8940

Alabama Department of Commerce Workforce Development Division



You are now a dislocated worker, and many Assistance Programs and Resources are available to you.

- Resources to help you through the financial and emotional effects of losing your employment
- Unemployment Information
- Free Training and Education Opportunities
- On the Job Training Programs
- Relocation Assistance
- Health Insurance
- Food Assistance
- Free Legal Assistance
- Free Credit Counseling
- Connect 211– *Just like 911 (but for social service assistance information)*



- It's NOT YOUR FAULT-learning the difference between being laid off and being fired
- How to tell your family that you have lost your job
- How to pay your bills when you have no paycheck
- How to make a budget
- How to ask to reduce your bills until you find a new job
- 13 proven ways to get a job interview
- How to ace your job interview
- Four things you need to do after each interview

Alabama Rapid Response Team

Assistance for Dislocated Workers

We are Unifying our state under a new plan which results in improved access to services that will enhance the quality of life for Alabama citizens and will prepare a workforce for the future.

A major milestone in the unification of Alabama's workforce system, bringing together key components of the K-12 and two-year college systems, state workforce training and placement services, and industry.

AlabamaWorks! will more easily connect businesses with job seekers help prepare workers by linking them to career and job training opportunities.



Visit:

www.AlabamaWorks.com

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Unemployment Compensation



- Be Prepared: Government issued ID #, Social Security #, Past Employment History, etc...
- Two ways to file: by Phone or Computer
- Open your claim after your last day of work
- Federal Taxes: Weekly payments are taxable, you can have it taken out now or pay later
- Save your PIN # and call-in number to file weekly claim
- Questions call UC Q&A Hotline 1-800-361-4524
- Do your weekly certification at the beginning of each week
- Able, Available & Actively Seeking Work
- 2 Ways to get paid: Direct Deposit or Debit Card
- Severance Pay does not affect your unemployment

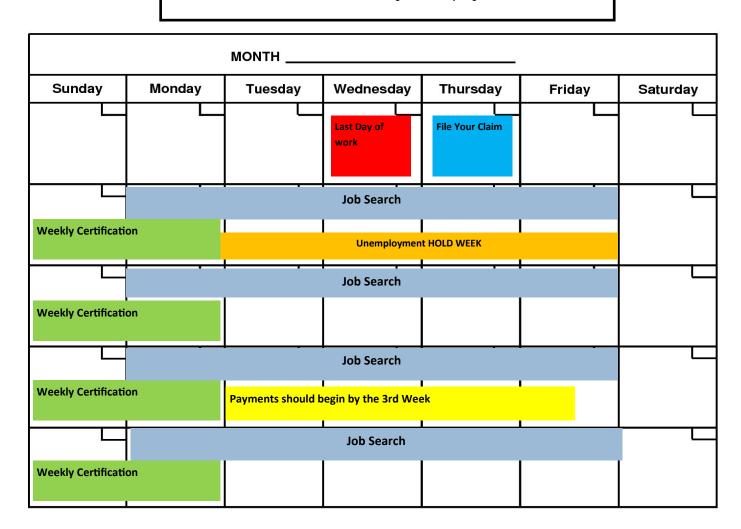


- Unemployment lasts 14 weeks and pays a maximum of \$275 per week -individual amounts will vary.
- Claimants who are participating in an approved training may qualify for an additional 5 weeks of benefits.
- Approved training for Calendar year 2020 include:
- 1. Any GED training program
- 2. Any training provided through the Alabama Career Center System
- Any Associates, Bachelors, Masters or Doctorate Program
- 4. Any vocational trade or certificate program
- Claimants will be auto-mailed an application for these weeks upon exhaustion of regular Unemployment Insurance. (Failure to return the application in 10 business days will result in denial of training weeks benefit



File Your Unemployment Claim on your Last day of work, or as soon as possible.

- The first week is a hold week you will not be paid for this week.
- If you earn less than \$275 during the last week of work, file weekly certification the following week; and every week thereafter.
- Length of time processing may vary depending on your selection of direct deposit or receiving a debit card
- Plan on your first payment deposited during the 3rd week-and will include any back payments.



Unemployment Compensation



ALABAMA DEPARTMENT OF LABOR

What would you like to do?

Establish a New or Reopen a UC Claim.

To start a new benefit year or to reopen an Unemployment Compensation (UC) claim that h



File Weekly Claim Certification (for any program).

To file a weekly claim certification after your benefit year has been established or to change the 4-digit Personal Identification Number (PIN) or Username for your Internet Weekly Claim account.

Change Personal Information

To change your address, telephone number, email, request for federal tax withholdings, and/or form of payment for your weekly claim.

View Weekly Claim Certification Information.

To view the status of the last five weekly certifications on your current Unemployment Compensation (UC) claim.

OView 1099-G Tax Document Information. (the 2015 1099's are here)

To access tax Form 1099-G and obtain information about tax withheld from unemployment benefits as well as the amount of benefits paid in the tax year. This must be reported each year even if you have repaid some or all of the benefits received. Information is posted as soon as possible each January for the most current tax year.

Request Written Information on Your Claim.

If you need any written information on your Unemployment Claim for the purpose of DHR, a Mortgage, loan, etc. It requires a \$10 Money Order and a notarized signature. Please print the Form 480 and follow the instructions on the form.

Continue



Have the following information available:

- Your Social Security Number
- Your Driver's License or Alabama ID#
- Your Alien Registration Card, if applicable
- List of Names, Addresses, telephone # and the beginning and ending dates of employment for your last 2 employers
- Any military, federal or work performed in another state.
- Your banking information.

UC Telephone Numbers for Claimants

To file a New or Reopened Claim for Unemployment Compensation		
You may also file your claim online at: https://labor.alabama.gov/uc/Claims		
To file an Unemployment Compensation Claim	1-866-234-5382 (8:00 am - 4:30 pm, (Mon Fri.)	
To contact the Inquiry Line regarding an existing	1-800-361-4524 (8:00 am - 4:30 pm, Mon Fri.)	

To file or view the status of a Weekly Certification for Unemployment Compensation			
You may file for or view the status of a weekly certification online at: https://labor.alabama.gov/uc/ICCS			
Montgomery	Birmingham		
(334) 954-4094	(205) 458-2282		

Toll Free 1-800-752-7389

To contact an Unemployment Compensation Call Center by FAX		
Montgomery	Birmingham	
(334) 215-7557	(205) 458-2222	

To FAX a request to APPEAL an Unemployment Compensation Claim	(334) 956-5891
To Fax a request to the Board of Appeals	(334) 242-0539
To report Unemployment Compensation FRAUD	1-800-392-8019
To request copies of records from Information Disclosure	(334) 954-4076

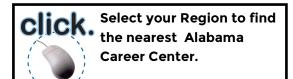
Find My Regional Team

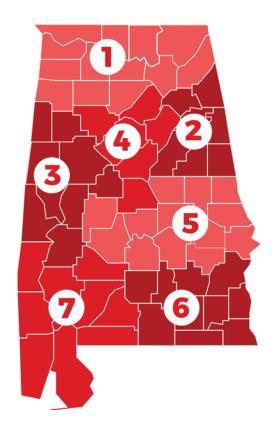
Connect with Your Team. Get the Help You Need.

Find for your team by selecting your region on the map or by searching using the dropdown menus below.

County

Region

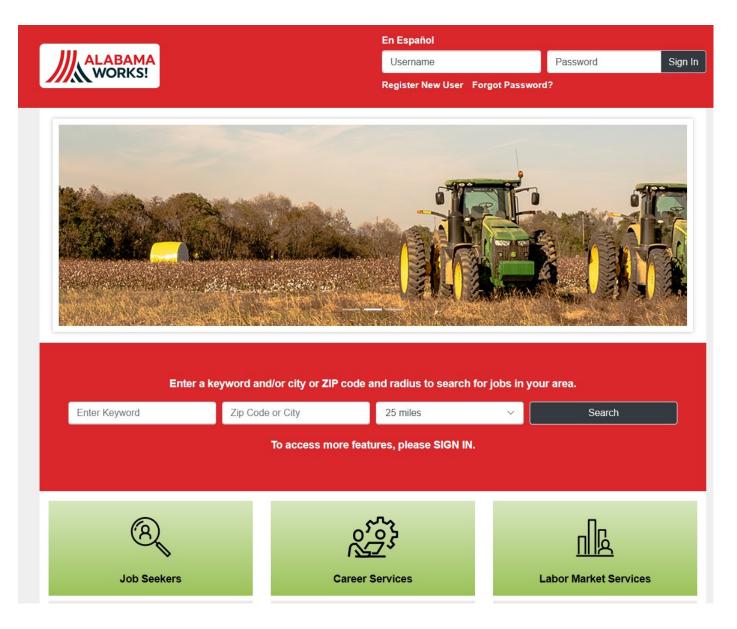




Services Available



- **Resource Room**
- **Employment Data**
- **Self-directed Job Search**
- Resume' Assistance
- **Referrals to Partner Services**
- **Computer/Internet Access**
- **Comprehensive Assessment**
- **Developing Individual Employment Plans**
- **Testing and Career Counseling**
- Workshops
- **Training Opportunities**





The one stop resource for all things workforce development in Alabama.

Throughout this booklet we will encourage you to utilize the

www.AlabamaWorks.alabama.gov website.

ALABAMA
WORKS! provides one website to access resources from many agencies. Whether you are an employer seeking assistance with workforce development or you are current or future job seeker, is the

Let AlabamaWorks! be your guide from being a dislocated worker to being on the pathway to a new, bright, and prosperous future as part of Alabama's highly trained workforce.

If you have not previously registered, please click one of the li section, the username and password are required for login.	nks under <i>Create a User Account</i> to create a new User	r ID. To view alabamaworks.gov with limited access, click the Guest Access link. In the Already Registered
		For help click the information icon next to each sec
Option 1 - Already Registered		
	User Name: Username	
	Password:	
	Sign In	
If you have forgotten your user name and/or password	, please click Retrieve User Name or Password.	
🔾 Option 2 - Try Us Out		
If you would like to view alabamaworks.gov as a visitor	to see what services are available, please click G	uest Access.
	English (Spañol Español
Option 3 - Create a User Account		
If you would like to become a fully registered user with on the system, learn more about the benefits of register		online services, select one of the following account types. If you are not sure if you need to registe
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`		<u>Individual</u>
		13 min(s) estimated



Alabama Career Center System

Workforce Innovation and Opportunity Act WIOA Services for Dislocated Workers

- Individual Training Account (ITA) Classroom Training—Occupational Skills Training—up to \$12,000—\$19,000 (maximum benefit determined at local Career Center) for Eligible Training Programs
- GED completion / Remediation
- On the Job Training (OJT)
- Relocation Assistance—must be with a new employer, over 75 miles away.

All of the Above services MUST be pre-approved at the local Career Center.



Register Today at <u>www.alabamaworks.alabama.gov</u>

Additional Training Programs

www.AIDT.edu

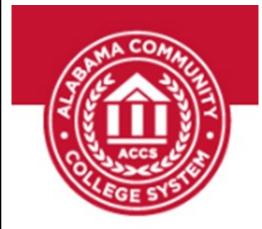


AIDT assists a variety of employers throughout the state by identifying a qualified applicant pool through recruitment, screening and training services. AIDT recruits potential employees through advertisements and announcements, assessing applicants through application screening and assisting employers with applicant interviews.

 Applicants who successfully complete AIDT job-specific training are recommended for employment with the company for whom our services are provided. Set up an AIDT Account today!
 www.jobs.aidt.edu



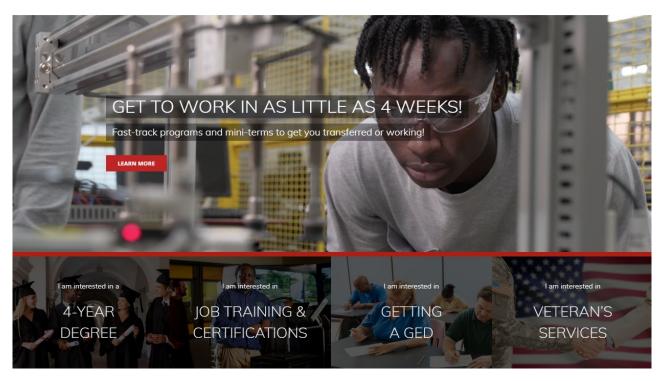
Additional Training Programs



The mission of the Office of Workforce Development is to provide Alabama an efficient and effective workforce development system responsive to current and future needs of individuals and businesses.

WORKFORCE

https://www.accs.edu/

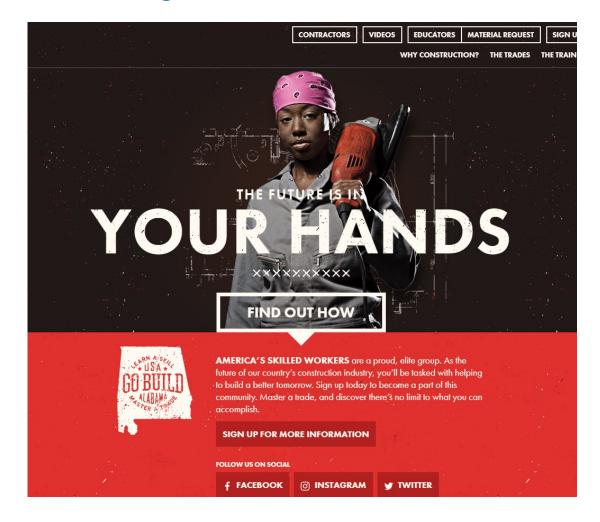


The Alabama Community College System (ACCS) provides a wide range of services to help both job seekers and employers reach their potential. ACCS is the primary deliverer of training services. Skills assessment and training programs are available for existing, expanding and new businesses through <u>ATN</u>.

The Alabama Community College System's Office of Workforce Development is dedicated to partnerships that enable the State to provide a wide range of career-technical courses and short-term training for jobspecific certifications.

Additional Training Programs

www.gobuildalabama.com



- Get Access to information about hundreds of skilled trades
- Come together with other future skilled workers to become a part of something bigger than yourself
- Sign up for reminders about training and scholarship opportunities
- Put your contact information in the hands of numerous industry partners
- Profess your interest and commitment to the skilled trades

Targeted Assistance Programs

www.va.state.al.us

The Alabama Department of Veterans' Affairs (ADVA) has Veterans Service Offices located in 50 counties throughout the State of Alabama.

The primary function of the ADVA Veterans Service Offices is to assist veterans, their dependents, and survivors in the application and processing of claims for benefits and entitlements available from the U.S. Department of Veterans Affairs and the benefits provided for veterans by law from the State of Alabama earned by honorable service in the armed forces of the United States.



Find Your Veterans Service Office

The Alabama Department of Veterans' Affairs (ADVA) has Veterans Service Offices located in 50 counties throughout the State of Alabama. While we do not have an office in every county, we have taken steps to ensure anyone seeking assistance can find it close to their home. To locate the nearest Veterans Service Office to you, select your home county using the dropdown menu, then click on the 'Get County Information' button OR click on the desired county using the map.

Targeted Assistance Programs

Alabama Department of REHABILITATION SERVICES

"for Alabama's children and adults with disabilities

Supported Employment: Working for People with Significant Disabilities



Supported employment (SE) is a customer-driven approach that assesses individuals with the most-significant disabilities and assists eligible individuals in obtaining competitive, integrated employment

VRS provides specialized employment- and education-related services and training to assist teens and adults with disabilities in becoming employed.

VRS partners and collaborates with the State Department of Education, local school systems, technical schools, community colleges, four-year colleges, and universities to develop statewide school-to-work, postsecondary, and adult life programs to help students with disabilities succeed in secondary and postsecondary education and transition to employment

Targeted Assistance Programs



JOBS Program

The JOBS Program which is DHR's welfare to work program is operational in all 67 Alabama counties. The Program provides services and work supports to parents receiving cash assistance to help them find and retain employment. These services and supports seek to address barriers such as lack of adequate child care, poor access to transportation, domestic violence and substance abuse, all which greatly limit the ability to obtain and retain employment.

Services also include employability assessments, job readiness and job skills training, disability assessments and adult education. Following an initial interview which involves individual and family assessments, JOBS case managers provide services directly or by referral to other agencies.

Click here to view the map of Alabama and find the office nearest you.

Service(s)

Short-Term Employment Services Transitional Child Care (TCC)

(334) 242-1773

Know Your Benefit Rights

U.S. Department of Labor

Employee Benefits Security Administration (EBSA)

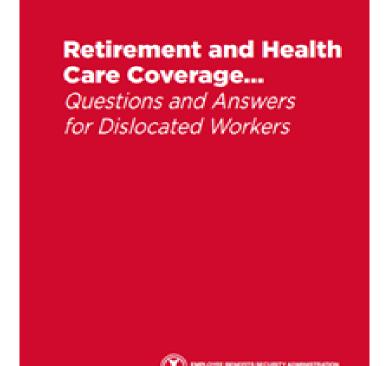
Atlanta Regional Office

1-866-444-3272

ERISA



PENSION



www.dol.gov/ebsa

Health Insurance Options

Unemployed people

▼ EMAIL

Next steps: If you're unemployed and need coverage

Health coverage options if you're unemployed

COBRA coverage and the Marketplace

Next steps: If you're unemployed and need coverage

- Learn how to apply for Marketplace coverage and find out if you qualify for Medicaid, the Children's Health Insurance Program (CHIP), or lower costs for a Marketplace insurance plan.
- See how to report your income and household size correctly, to make sure you get the right amount of help with coverage costs.
- · Learn about exemptions from the penalty for being uninsured.
- Learn about <u>community health centers</u>, where you can get medical services at prices based on your income.
- Find local help for assistance completing your application
- <u>Call our customer service center</u> for answers to your questions and help with your application.

https://www.healthcare.gov



Health Insurance Options



1-800-252-1818

ALL Kids is Alabama's Children's Health Insurance Program (CHIP) and is administered by the Alabama Department of Public Health.

Access to healthcare is vital. Children need to be healthy to reach their full potential. To stay healthy, children need to have regular checkups, vision and dental care, and get medical attention if needed.

ALL Kids is a low-cost, comprehensive healthcare coverage program for children under age 19. Benefits include regular checkups, immunizations, prescriptions, vision and dental, hospitalization, mental health and substance abuse services and much more.

APPLY ONLINE NOW

ALL Kids uses Blue Cross Blue Shield of Alabama (BCBSAL) to provide medical, mental health and substance abuse services through their preferred provider network (PPO).

https://insurealabama.adph.state.al.us/

Become an Entrepreneur



Alabama Small Business Development Center Network



How Can We Help You?

Event Calendar

Office Locations

Growing Alabama's Economy, One Small Business at a Time

About ASBDC -

Contact Us 4

Register Here!

Start Your Business



Our counselors can help you to explore the possibilities, and

help you to decide whether to embark on this new venture. Our workshops & training provide the foundation for developing a sound business plan to start your business and guide its growth.

Sell to the Government



Identify new government opportunities or get assistance

with bid document preparation.

Our expert technical assistance will guide you through the challenge of procurement contracting. Sign up for our free Bid-Matching service!

Grow Your Business



Our seasoned advisors can analyze your business & help

you develop strategies for growth: a good business plan, financial analysis, and a marketing plan that's on target. Short, practical seminars help you strengthen your business skills

Go International!



Not sure if you're ready to export? Already exporting to 40 countries?

Either way, the trade specialists at AITC are ready to help.

Fund Your Business



Questions about loans? Looking for grants?

We can help you identify sources of financing and develop a financing proposal, whether you're just starting, or ready to grow. We can help with traditional and innovative solutions.

Event Calendar



Local events hosted by ASBDC small business experts can help

you learn quickly to get your business on the road to success.

Small Business News

Andrea Mosley Returns to Alabama State University



Mosely named as Director of the Alabama SBDC at

Alabama State University. By...

SBA Launches 2017 InnovateHER Business



Challenge The U.S. Small Business

Administration today announced the launch of the 2017...

ACE Celebrates 15 Years



In 2017, Alabama

The Alabama Small Business Development Center network is a statewide, interinstitutional program to enhance economic growth in Alabama by providing management and technical assistance to small businesses. SBDC advises and trains business people in a wide variety of business topics and provides comprehensive information services and access to experts in many fields.

Business advising services are provided free of charge to small business owners.

http://asbdc.org

Find Additional Services







ABOUT US

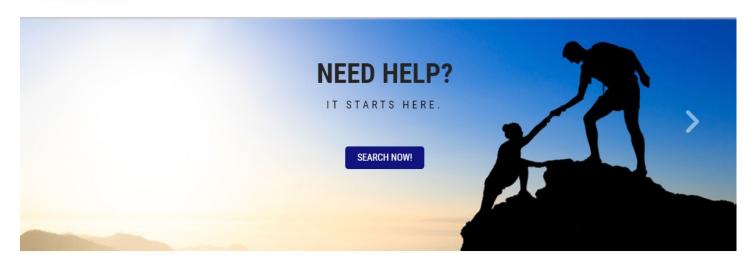
FAQS

FOR SERVICE PROVIDERS

KEYWORD SEARCH

HELP ME GROW

CONTACT



Dial 2-1-1 or 888-421-1266

- Basic Human Needs: food banks, clothing, shelter, rent assistance, utility assistance
- Government information: City, County, State programs available
- Health and Mental Health Resources: health insurance programs, maternal health, crisis intervention services, counseling, etc.
- Employment Support: financial assistance, job training, transportation assistance, education programs
- Support for Older Americans and Persons with Disabilities: adult day care, congregate meals, Meals on Wheels, home health care, etc.
- Support for Children and Families: child care, afterschool programs, Head Start, Family Resource Centers, summer camps, mentoring, tutoring, protective services, community resources

Additional Assistance



How does LSA Help people?

- By providing representation on critical legal matters in judicial and administrative forums
- By providing timely legal counsel and advice
- Through community education about rights and responsibilities

You may qualify for free legal help

Call Legal Services Alabama

Toll Free 1-866-456-4995

En Español 1-888-835-3505

OR

Apply ONLINE

- By providing effective mediation services that help clients and keep disputes out of the court system
- Through development and distribution of legal self-help materials and forms.



Consumer Credit Counseling of Alabama (CCCS of Alabama)

1-800-338-2227

Budget Counseling

Debt Management Planning

Finance Counseling

Credit Report Review

Bankruptcy Counseling



Notify Your Creditors Immediately that you are a Dislocated Worker, Most creditors will work with you through this economic transition.



MADE IN ALABAMA



401 Adams Avenue, Suite 380 P.O. Box 304103 Montgomery, Alabama 36103

> Phone: 334-242-5417 Fax: 334-242-5624

Email: DWU@commerce.alabama.gov



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