



Rapid Response Team
Assistance for Dislocated Workers
334-353-8940

Alabama Department of Commerce Workforce Development Division



401 Adams Avenue, Suite 380
P.O. Box 304103 Montgomery, Alabama 36103

Fax: 334-242-5855
Email: DWU@commerce.alabama.gov

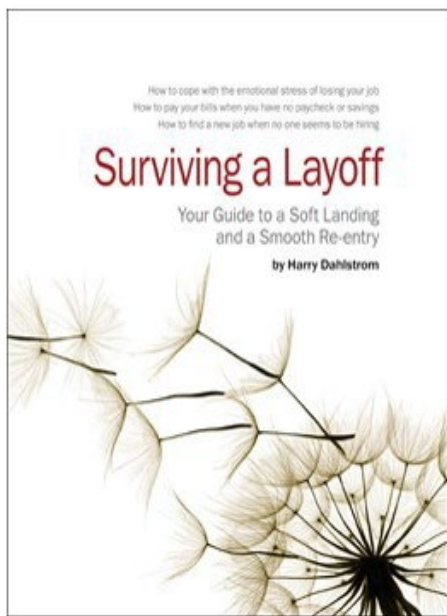


Funding provided by the United States Department of Labor's Employment and Training Administration through the Workforce Innovation and Opportunity Act (WIOA)



You are now a Dislocated Worker and many services, benefits, training opportunities, and income support are available to you.

- Resources to help you through the financial and emotional effects of losing your employment
 - Unemployment Information
 - Free Training and Education opportunities
 - On the Job Training Programs
 - Relocation Assistance
 - Health Insurance
 - Food Assistance
 - Free Legal Assistance
 - Free Credit Counseling
 - Connect 211 – Just like 911 but for social services assistance information
-



- It's NOT YOUR FAULT—learning the difference between being laid off and being fired
- How to tell your family that you have lost your job
- How to pay your bills when you have no paycheck
- How to make a budget
- How to ask to reduce your bills until you find a new job
- 13 proven ways to get a job interview
- How to ace your job interview
- Four things you need to do after each interview

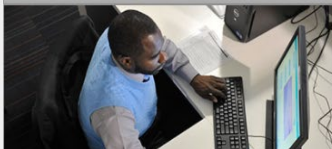


Employment Compensation

Helpful
Tips

- Be Prepared: **Government issued ID #, Social Security #, Past Employment History, etc...**
- Two ways to file: by Phone or Computer
- Open your claim after your last day of work
- Federal Taxes: Weekly payments are taxable; you can have it taken out now or pay later
- Save your **PIN #** and **call-in number** to file weekly claim
- Questions call UC Q&A Inquiry line 1-800-361-4524
- **Do your weekly certification** at the beginning of each week
- **Able, Available & Actively** Seeking Work
- 2 Ways to get paid: Direct Deposit or Debit Card
- Severance Pay **does not** affect your unemployment
- Unemployment last **14 weeks** and pays a **maximum of \$275** per week

www.AlabamaWorks.alabama.gov

The screenshot shows the AlabamaWorks website interface. At the top is a red header with the 'ALABAMA WORKS!' logo, a 'Select Language' dropdown, and a 'SIGN IN' button. Below the header is a large image of two green tractors in a field. Underneath the image is a search bar with a 'Search Jobs' button, a text input for 'Job Title, Company, Occupation or Military Code', another text input for 'City, State, County, Region or Zip', and a 'SEARCH' button. Below the search bar is a red banner with the text 'Enter a keyword and/or location to find jobs.' and a link 'Find a Career Center near you'. The main content area is divided into three columns: 'Job Seekers', 'Employer & Business Services', and 'Provider/Education Services'. The 'Job Seekers' column contains links for 'Find a Job', 'DAVID Dashboard', 'Job Market Trends', 'On-the-Job Training Services', and 'File for Unemployment' (highlighted with a blue border and a yellow arrow). The 'Employer & Business Services' column contains links for 'Career Tips', 'Career Informer', 'Job Market Explorer', and 'Labor Market Facts'. The 'Provider/Education Services' column contains links for 'ETPL Approved programs' and 'Online Learning Resources'.

| Job Seekers | Employer & Business Services | Provider/Education Services |
|---|---|--|
|  |  |  |
| Find a Job | Career Tips | ETPL Approved programs |
| DAVID Dashboard | Career Informer | Online Learning Resources |
| Job Market Trends | Job Market Explorer | |
| On-the-Job Training Services | Labor Market Facts | |
| File for Unemployment | | |

Employment Compensation

File Your Unemployment Claim on your Last day of work or as soon as possible.

| MONTH _____ | | | | | | |
|----------------------|---------------------------------------|---------|------------------|-----------------|--------|----------|
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| | | | Last Day of work | File Your Claim | | |
| | Job Search | | | | | |
| Weekly Certification | Unemployment HOLD WEEK | | | | | |
| | Job Search | | | | | |
| Weekly Certification | | | | | | |
| | Job Search | | | | | |
| Weekly Certification | Payments should begin by the 3rd Week | | | | | |
| | Job Search | | | | | |
| Weekly Certification | | | | | | |

- The first week is a hold week – you will not be paid for this week
- If you earn less than \$275 during the last week of work, file weekly certification the following week and every week thereafter
- Length of time processing may vary depending on your selection of direct deposit or a debit card
- Plan on your first payment deposited during the 3rd week – and will include any back payments

Employment Compensation

www.Labor.alabama.gov



Alabama Department of Labor
Unemployment Insurance Program

CLAIMANT PORTAL HELPFUL INFO ▾

LOG IN

Contact Us

File a new or reopened claim for unemployment compensation

File your claim online at: initialclaims.labor.alabama.gov/

File an unemployment compensation claim by phone:

Phone: [1-866-234-5382](tel:1-866-234-5382)

Monday through Thursday, 8 a.m. - 9 a.m.

Friday and Sunday, 8 a.m. - 5 p.m.

Closed Saturday

Contact us about an existing claim:

Phone: [1-800-361-4524](tel:1-800-361-4524)

Call Sunday through Thursday at 5 p.m. to schedule a callback appointment for the following business day.

File or view the status of a weekly certification for unemployment compensation

File or view the status of a weekly certification at: uicclaimantportal.labor.alabama.gov/

Montgomery

Phone: [\(334\) 954-4094](tel:334-954-4094)

Birmingham

Phone: [\(205\) 458-2282](tel:205-458-2282)

Toll Free

Phone: [1-800-752-7389](tel:1-800-752-7389)



ALABAMA DEPARTMENT OF LABOR

[Unemployment](#) | [Employers](#) | [Online Services](#) | [Divisions](#) | [News](#) | [Contacts](#)

Unemployment Compensation
Employment Service
Workers' Compensation
Labor Market Information
Inspections - Mining
Inspections - Boilers & Elevators
Hearings and Appeals
Information Systems
Finance
Governmental Affairs
Human Resources
Internal Security
Legal
Secretary/Executive
Media Requests

UNEMPLOYMENT COMPENSATION

How do I file a new unemployment claim or re-open an existing claim?

Visit our website at <https://continuedclaims.labor.alabama.gov> or call 1-866-234-5382 (select option 2).

How do I file a weekly claim certification?

Visit our website at <https://continuedclaims.labor.alabama.gov> or telephone: Montgomery local area (334) 954-4094; Birmingham local area 205-458-2282; or other areas 800-752-7389.

Who do I contact if I have a specific question or problem with my claim?

Call 800-361-4524 after 5pm Sunday through Thursday to schedule a callback for the next day. If you are unable to secure an appointment on one day, please try again on the next day after 5pm.

Who do I contact to report unemployment tax fraud (being paid cash or receiving a 1099)?

Visit our website at [Report Fraud](#) or call 1-855-234-2856.

Who do I contact to report benefit unemployment fraud?

Visit our website at [Report Fraud](#) or call 1-800-392-8019.

How do I find general information or frequently asked questions on unemployment compensation?

Check [Claims and Benefits FAQ's](#) first, and if you don't find the answer, check [UC General Inquiry](#).

What if I have questions about my Debit Card?

To contact Card Services directly, please call 1-833-888-2779. For any additional assistance, email DebitCards@labor.alabama.gov.

What if I have questions about an unemployment compensation overpayment?

Please email UCoverpayments@labor.alabama.gov or call (334) 956-4000.

What if I have questions about Trade Readjustment Allowance (TRA) or Trade Adjustment Assistance (TAA) training programs?


Please call (334) 956-7308.

What if I have questions about an employer filed partial unemployment claim?

Please email Partials@labor.alabama.gov or call (334) 956-7481.


Alabama Career Center System

www.**Alabama**Works.alabama.gov



Select Language ▼

SIGN IN



Search Jobs ▼

Job Title, Company, Occupation or Military Code

City, State, County, Region or Zip

SEARCH

Enter a keyword and/or location to find jobs.

Find a Career Center near you



Services Available

- Resource Room
- Employment Data
- Self-directed Job Search
- Resume' Assistance
- Referrals to Partner Services
- Computer/Internet Access
- Comprehensive Assessment
- Developing Individual Employment Plans
- Testing and Career Counseling
- Workshops
- Training Opportunities
- Veteran' Services

Workforce Innovation and Opportunity Act WIOA Services for Dislocated Workers

- Training — Occupational Skills Training
- GED completion / Remediation
- On the Job Training (OJT)
- Relocation Assistance—must be with a new employer, over 75 miles away.

All the above services MUST be pre-approved at the local Career Center.

Additional Training Programs

www.AIDT.edu



AIDT assists a variety of employers throughout the state by identifying a qualified applicant pool through recruitment, screening and training services. AIDT recruits potential employees through advertisements and announcements, assessing applicants through application screening and assisting employers with applicant interviews.

Applicants who successfully complete AIDT job-specific training are recommended for employment with the company for whom our services are provided. Set up an AIDT Account today! www.jobs.aidt.edu



SERVICES OFFERED

1 AIDT - Home Office* (Montgomery)

- Administrative Support
- Project Management
- Project Support
- Marketing and Research
- Training
- Leadership Development
- Video and Curriculum Development
- IT Support

2 AIDT - Montgomery Regional Workforce Training Center*

- Administrative Support
- Project Management
- Training

3 AIDT - Maritime Training Center

- Administrative Support
- Project Management
- Maritime Training

4 AIDT - Robotics Technology Park (RTP)*

- Administrative Support
- Project Management
- Robotics and Automation Training
- Research and Development

5 AIDT - Alabama Workforce Training Center*

- Alabama Center for Advanced Woodworking Tech.
- Administrative Support
- Project Management
- Training

AIDT - Forest Products Development Center (Opelika) 6

- Research
- Project Management

AIDT - Mercedes Center (Vance) 7

- Administrative Support
- Project Management
- Automotive Training

AIDT - Honda Center (Lincoln) 8

- Administrative Support
- Project Management
- Automotive Training

AIDT - AM/NS & Outokumpu Center (Calvert) 9

- Administrative Support
- Project Management
- Training

AIDT - Hyundai Center (Hope Hull) 10

- Administrative Support
- Project Management
- Automotive Training

AIDT - Alabama Aviation Training Center 11

- Administrative Support
- Project Management
- Training

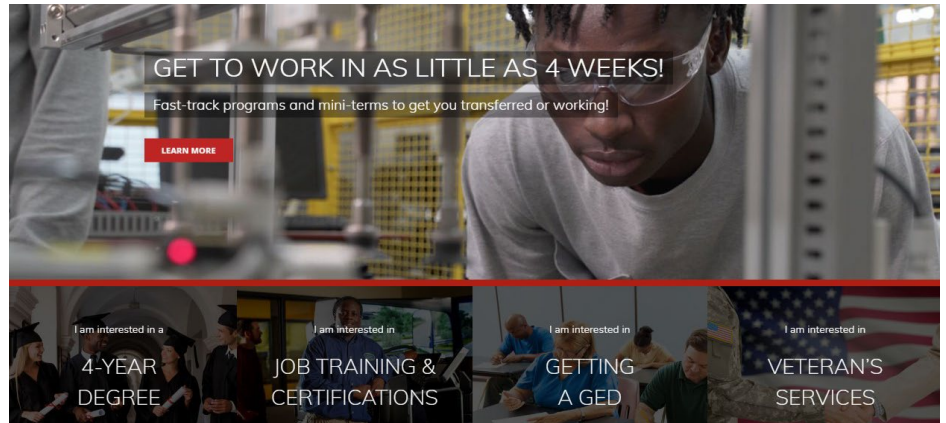


*ISO Certified Programs

Additional Training Programs

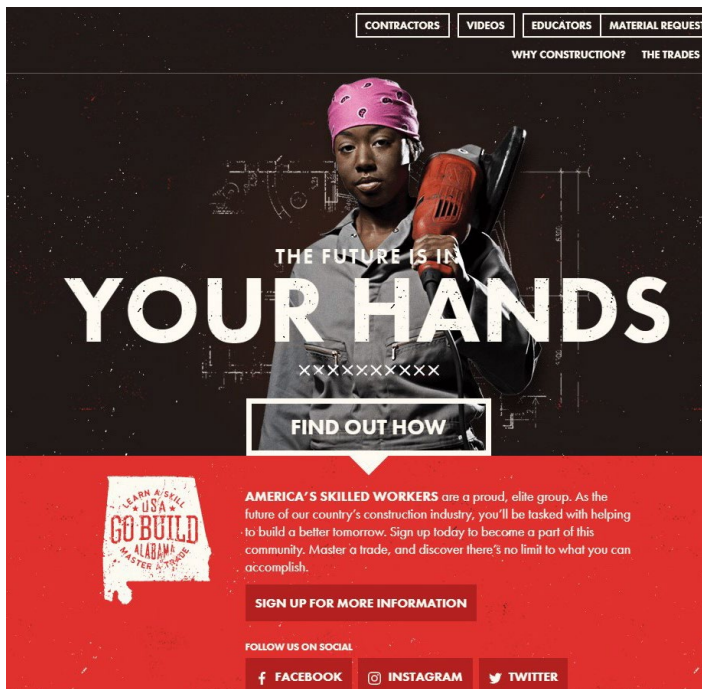


www.accs.edu



The Alabama Community College System (ACCS) provides a wide range of services to help both job seekers and employers reach their potential. ACCS is the primary deliverer of training services. Skills assessment and training programs are available for existing, expanding and new businesses.

The Alabama Community College System's Office of Workforce Development is dedicated to partnerships that enable the State to provide a wide range of career-technical courses and short-term training for job-specific certifications.



Go Build Alabama

- Get Access to information about hundreds of skilled trades
- Come together with other future skilled workers to become a part of something bigger than yourself
- Sign up for reminders about training and scholarship opportunities
- Put your contact information in the hands of numerous industry partners
- Profess your interest and commitment to the skilled trades

www.gobuildalabama.com

Targeted Assistance Programs

Alabama Department of VETERANS AFFAIRS

www.va.state.al.us

The Alabama Department of Veterans' Affairs (ADVA) has Veterans Service Offices located in 50 counties throughout the State of Alabama.

The primary function of the ADVA Veterans Service Offices is to assist veterans, their dependents, and survivors in the application and processing of claims for benefits and entitlements available from the U.S. Department of Veterans Affairs and the benefits provided for veterans by law from the State of Alabama earned by honorable service in the armed forces of the United States.



Alabama Department of REHABILITATION SERVICES

www.rehab.alabama.gov 800-441-7607

VRS provides specialized employment- and education-related services and training to assist teens and adults with disabilities in becoming employed.

VRS partners and collaborates with the State Department of Education, local school systems, technical schools, community colleges, four-year colleges, and universities to develop statewide school-to-work, postsecondary, and adult life programs to help students with disabilities succeed in secondary and postsecondary education and transition to employment.



Targeted Assistance Programs

www.dhr.alabama.gov



[ABOUT](#) [SERVICES](#) [NEWS](#) [DIRECTORY](#) [COUNTIES](#) [EMPLOYMENT](#) [LINKS](#) [CONTACT](#) [ESPAÑOL \(SPANISH\)](#)



ENDING HUNGER AND IMPROVING NUTRITION

The Food Assistance Division administers the Supplemental Nutrition Assistance Program (SNAP) in Alabama. Applications for the Food Assistance Program are available in all county DHR offices and online.

[READ MORE](#)



Adult Protective Services



Child Protective Services



Food Assistance



Child Support



Adoption



Foster Care



Family Assistance



Child Care

CHILD CARE SERVICES DIVISION

[Home](#) > [Child Care Services Division](#)

Keeping Child Care Centers and Homes in Compliance

The Child Care Services Division is the state's Child Care and Development Fund (CCDF) administrator, responsible for the child care subsidy program and quality initiatives. In addition, the Division is also responsible for monitoring and licensing child care centers and homes for compliance with minimum standards.

- [Statewide Daycare Map](#)
- [Public Notice: Public Hearing for Child Care State Plan](#)
- [Link to CCDF State Plan Public Hearing](#)

Coronavirus Information

- [Child Care Assistance for First Responders and Health Care Community](#)
- [Family Child Care Enhancement \(FCCE\) Grant Application and Guidance](#)
- [Recording of VOICES Webinar for Child Care Providers on TASCC-2 Grants and STAARS Vendor Code](#)



Know Your Benefit Rights

U.S. Department of Labor

Employee Benefits Security Administration (EBSA)

www.dol.gov/ebsa 866-444-3272



ERISA COBRA PENSION HIPAA

**Retirement and Health
Care Coverage...**
*Questions and Answers
for Dislocated Workers*

Health Insurance Options

www.healthcare.gov

Unemployed people

✉ EMAIL

Next steps: If you're unemployed and need coverage

Health coverage options if you're unemployed

COBRA coverage and the Marketplace

Next steps: If you're unemployed and need coverage

- Learn [how to apply](#) for Marketplace coverage and find out if you qualify for Medicaid, the Children's Health Insurance Program (CHIP), or lower costs for a Marketplace insurance plan.
- See how to [report your income and household size](#) correctly, to make sure you get the right amount of help with coverage costs.
- Learn about [exemptions](#) from the penalty for being uninsured.
- Learn about [community health centers](#), where you can get medical services at prices based on your income.
- [Find local help](#) for assistance completing your application
- [Call our customer service center](#) for answers to your questions and help with your application.

HealthCare.gov

Individuals & Families

Small Businesses

Español

Log in

Get Coverage

Keep or Update Your Plan

See Topics -

Get Answers

Search

SEARCH

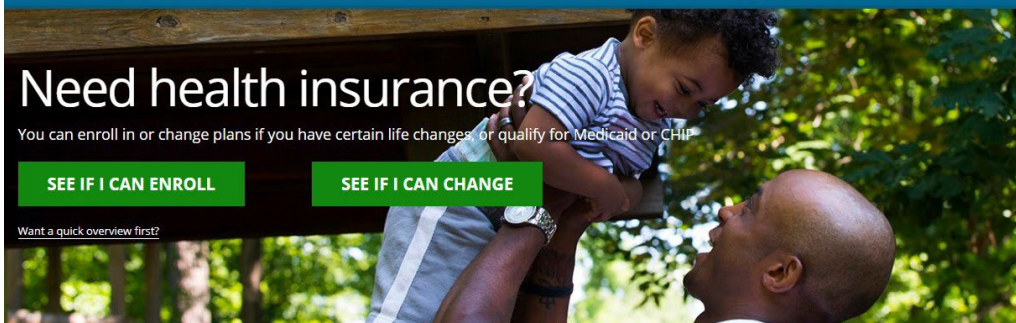
Need health insurance?

You can enroll in or change plans if you have certain life changes, or qualify for Medicaid or CHIP

SEE IF I CAN ENROLL

SEE IF I CAN CHANGE

[Want a quick overview first?](#)



Health Insurance Options



888-373-5437

www.alabamapublichealth.gov

ALL Kids is Alabama's Children's Health Insurance Program (CHIP) and is administered by the Alabama Department of Public Health.

Access to healthcare is vital. Children need to be healthy to reach their full potential. To stay healthy, children need to have regular checkups, vision and dental care, and get medical attention.

ALL Kids is a low-cost, comprehensive healthcare coverage program for children under age 19. Benefits include regular checkups, immunizations, prescriptions, vision and dental, hospitalization, mental health and substance abuse services and much more.

APPLY ONLINE NOW

ALL Kids uses Blue Cross Blue Shield of Alabama (BCBSAL) to provide medical, mental health and substance abuse services through their preferred provider network (PPO).

Find Additional Services



HOME

ABOUT US

FAQS

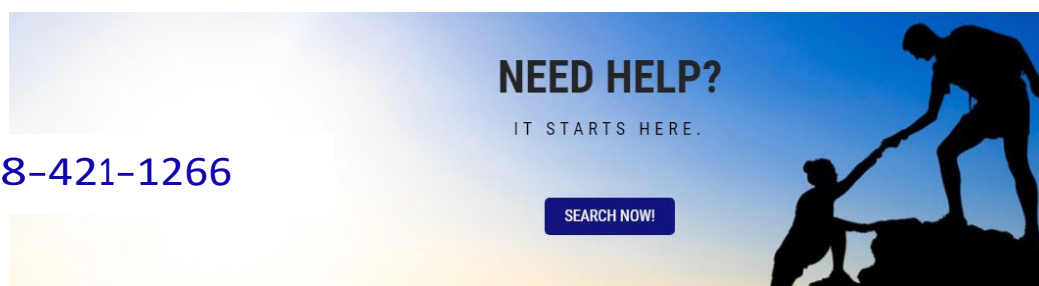
FOR SERVICE PROVIDERS

KEYWORD SEARCH

HELP ME GROW

CONTACT

Dial 2-1-1 or 888-421-1266



- Basic Human Needs: food banks, clothing, shelter, rent assistance, utility assistance
- Government information: City, County, State programs available
- Health and Mental Health Resources: health insurance programs, maternal health, crisis intervention services, counseling, etc.
- Employment Support: financial assistance, job training, transportation assistance, education programs
- Support for Older Americans and Persons with Disabilities: adult day care, congregate meals, Meals on Wheels, home health care, etc.
- Support for Children and Families: childcare, afterschool programs, Head Start, Family Resource Centers, summer camps, mentoring, tutoring, protective services, community resources

Become an Entrepreneur



Alabama Small Business Development Center Network

Growing Alabama's Economy, One Small Business at a Time



How Can We Help You? + Event Calendar Office Locations About ASBDC + Contact Us + Register Here!

Start Your Business



Our counselors can help you to explore the possibilities, and help you to decide whether to embark on this new venture. Our workshops & training provide the foundation for developing a sound business plan to start your business and guide its growth.

Grow Your Business



Our seasoned advisors can analyze your business & help you develop strategies for growth: a good business plan, financial analysis, and a marketing plan that's on target. Short, practical seminars help you strengthen your business skills.

Fund Your Business



Questions about loans? Looking for grants? We can help you identify sources of financing and develop a financing proposal, whether you're just starting, or ready to grow. We can help with traditional and innovative solutions.

Small Business News

Andrea Mosley Returns to Alabama State University



Mosely named as Director of the Alabama SBDC at Alabama State University. By...

SBA Launches 2017 InnovateHER Business Challenge



The U.S. Small Business Administration today announced the launch of the 2017...

ACE Celebrates 15 Years



In 2017, Alabama

Sell to the Government



Identify new government opportunities or get assistance with bid document preparation. Our expert technical assistance will guide you through the challenge of procurement contracting. Sign up for our free Bid-Matching service!

Go International!



Not sure if you're ready to export? Already exporting to 40 countries? Either way, the trade specialists at AITC are ready to help.

Event Calendar



Local events hosted by ASBDC small business experts can help you learn quickly to get your business on the road to success.

The Alabama Small Business Development Center network is a statewide, inter-institutional program to enhance economic growth in Alabama by providing management and technical assistance to small businesses. SBDC advises and trains business people in a wide variety of business topics and provides comprehensive information services and access to experts in many fields.

Business advising services are provided **free of charge** to small business owners.

www.asbdc.org

Additional Assistance



www.legalservicesalabama

How does LSA Help people?

- By providing representation on critical legal matters in judicial and administrative forums
- By providing timely legal counsel and advice
- Through community education about rights and responsibilities
- By providing effective mediation services that help clients and keep disputes out of the court system
- Through development and distribution of legal self-help materials and forms.

You may qualify for free legal help

Call Legal Services Alabama

Toll Free 1-866-456-4995

En Español 1-888-835-3505



Consumer Credit Counseling of Alabama
(CCCS of Alabama)

1-800-338-2227

Budget Counseling

Debt Management Planning

Finance Counseling

Credit Report Review

Bankruptcy Counseling

Helpful
Tips

Notify Your Creditors Immediately that you are a Dislocated Worker, Most creditors will work with you through this economic transition.

Rapid Response Team



RWCs



WIOA Board

