



# Workforce Alabama

Rapid Response Team

## Assistance for Dislocated Workers

Alabama Department of Workforce

Workforce Development Division



50 N Ripley St, Room 4340  
Montgomery, AL 36131  
334.353.8940

[DWU@workforce.alabama.gov](mailto:DWU@workforce.alabama.gov)

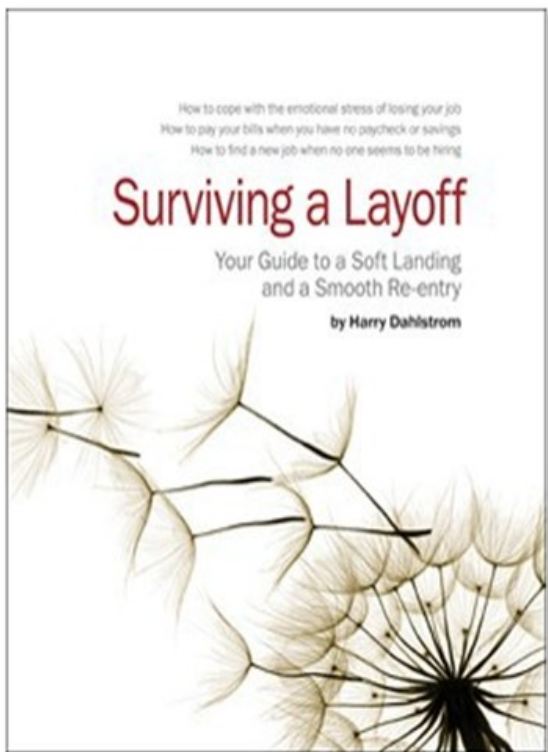


Funding provided by the United States Department of Labor's Employment and Training Administration through the Workforce Innovation and Opportunity Act (WIOA)



***You are now a Dislocated Worker and many services, benefits, training opportunities, and income support are available to you.***

- Resources to help you through the financial and emotional effects of losing your employment
  - Unemployment Information
  - Free Training and Education opportunities
  - On the Job Training Programs
  - Relocation Assistance
- Health Insurance
  - Food Assistance
  - Free Legal Assistance
  - Free Credit Counseling
  - Connect 211 – Just like 911 but for social services assistance information



It's NOT YOUR FAULT—learning the difference between being laid off and being fired

- ◇ How to tell your family that you have lost your job
- ◇ How to pay your bills when you have no paycheck
- ◇ How to make a budget
- ◇ How to ask to reduce your bills until you find a new job
- ◇ 13 proven ways to get a job interview
- ◇ How to ace your job interview
- ◇ Four things you need to do after each interview

# Unemployment Compensation

- ⇒ Be Prepared: **Government issued ID #, Social Security #, Past Employment History, banking information**, etc...
- ⇒ Two ways to file: by Phone or **Computer**
- ⇒ Open your claim **after your last day of work**
- ⇒ Federal Taxes: Weekly payments are taxable; you can have it taken out now or pay later
- ⇒ Save your **PIN #** and **call-in number** to file a weekly claim
- ⇒ Questions call UC Q&A Inquiry line 1-800-361-4524
- ⇒ **Do your weekly certification** at the beginning of each week
- ⇒ **Able, Available & Actively Seeking Work**
- ⇒ 2 Ways to get paid: Direct Deposit or Debit Card
- ⇒ Severance Pay **does not** affect your unemployment
- ⇒ Unemployment lasts **14 weeks** and pays a **maximum of \$275** per week

[www. Workforce.alabama.gov](http://www.Workforce.alabama.gov)

Workforce Data Divisions News About Contact EN

**Workforce Alabama** Unemployment Job Seeker Employers Inspections

## Find your path to opportunity in Alabama.

No matter where you are in your journey, Workforce Alabama is helping you discover, prepare for and step into new possibilities.

- Unemployment →
- Career Help →
- Employer Services →

### Job Seekers

When you're looking for work, we're here to help. Whether you're starting a new job or looking to advance in your career, we provide resources to help you with what's next.

[EXPLORE OPPORTUNITIES →](#)

### Employers

Tap into Alabama's skilled workforce and find the top talent for your business. We're providing you with the resources and programs to make your hiring process simple and effective.

[EXPLORE TOOLS →](#)

### Veterans

We're here to serve those who have served. Get personalized help with resumes, job searches interviews, apprenticeships and on-the-job training—all from veterans who understand.

[EXPLORE RESOURCES →](#)



# Welcome to Claimant Portal

Claimant Portal is the secure, self-service system you can use to manage your unemployment benefits account with Alabama Department of Workforce.

LOG IN

## With Claimant Portal you can:

- Apply for an unemployment insurance benefits claim.
- File a weekly certification application for benefits.
- Manage your profile and account information.
- Access claim and issue details.
- View your weekly benefit payments.

## Questions about Claimant Portal or unemployment insurance in general?

Find answers here:

- [Claims and benefits FAQs](#)
- [Debit cards, fraud and overpayments FAQs](#)
- [Top 10 things you should know about unemployment compensation](#) [↗](#)

- ⇒ File you unemployment claim on your last day of work or as soon as possible
- ⇒ The first week is a hold week – you will not be paid for this week
- ⇒ If you earn less than \$275 during the last week of work, file weekly certification the following week and every week thereafter
- ⇒ Plan on you first payment deposited during the 3<sup>rd</sup> week and will include any back payments

MONTH _____						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			Last Day of work	File Your Claim		
Job Search						
Weekly Certification	Unemployment HOLD WEEK					
Job Search						
Weekly Certification	Job Search					
Weekly Certification	Payments should begin by the 3rd Week					
Job Search						
Weekly Certification	Job Search					

## Contact us

[www.Workforce.alabama.gov](http://www.Workforce.alabama.gov)

### File a new or reopened claim for unemployment compensation

File an unemployment compensation claim [online](#) or by phone:

Phone: 1-866-234-5382

Monday through Friday 7 a.m. - 5 p.m. CST.

Contact us about an existing claim:

Phone: 1-800-361-4524

Call Sunday through Thursday at 5 p.m. to schedule a callback appointment for the following business day.

File or view the status of a weekly certification [online](#) or by phone:

Montgomery

Phone: (334) 954-4094

Birmingham

Phone: (205) 458-2282

Toll free

Phone: 1-800-752-7389

# Alabama Career Center System



LOG OUT



Enter a keyword and/or location to find jobs.

Search Jobs ▾

Job Title, Company, Occupation or Military Code

City, State, County, Region, Zip, Remote or Hybrid

SEARCH

[ [Additional Search Options](#) ]

[Find a Career Center near you](#)

## Services Available

- Resource Room
- Employment Data
- Self-directed Job Search
- Resume' Assistance
- Referrals to Partner Services
- Computer/Internet Access
- Comprehensive Assessment
- Developing Individual Employment Plans
- Testing and Career Counseling
- Workshops
- Training Opportunities
- Veteran' Services



## Workforce Innovation and Opportunity Act (WIOA) Services for Dislocated Workers

- Training — Occupational Skills Training
- GED completion / Remediation
- On the Job Training (OJT)
- Relocation Assistance—must be with a new employer, over 75 milesaway

**All the above services MUST be pre-approved at the Career Center.**

## Additional Training Programs

### Alabama Industrial Development Training



AIDT assists a variety of employers throughout the state by identifying a qualified applicant pool through recruitment, screening and training services. Applicants who successfully complete AIDT job-specific training are recommended for employment with the company for whom our services are provided. Set up an AIDT Account today!

[www.aidt.edu](http://www.aidt.edu)

### Alabama Community College System

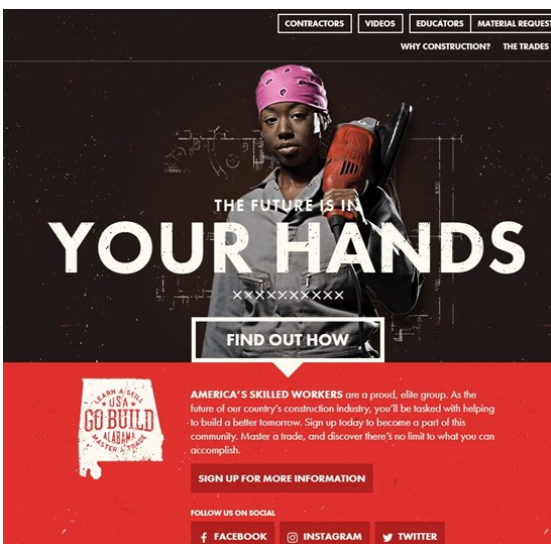
The Alabama Community College System (ACCS) provides a wide range of services to help both job seekers and employers reach their potential. ACCS is the primary deliverer of training services. Skills assessment and training programs are available for existing, expanding and new businesses.

The Alabama Community College System's Office of Workforce Development is dedicated to partnerships that enable the State to provide a wide range of career-technical courses and short-term training for job-specific certifications.



[www.accs.edu](http://www.accs.edu)

### Go Build Alabama



- Get Access to information about hundreds of skilled trades
- Come together with other future skilled workers to become a part of something bigger than yourself
- Sign up for reminders about training and scholarship opportunities
- Put your contact information in the hands of numerous industry partners
- Profess your interest and commitment to the skilled trades

[www.gobuildalabama.com](http://www.gobuildalabama.com)

## Targeted Assistance Programs

# Alabama Department of Veterans Affairs



The Alabama Department of Veterans' Affairs (ADVA) has Veterans Service Offices located in 50 counties throughout the State of Alabama.

The primary function of the ADVA Veterans Service Offices is to assist veterans, their dependents, and survivors in the application and processing of claims for benefits and entitlements available from the U.S. Department of Veterans Affairs and the benefits provided for veterans by law from the State of Alabama earned by honorable service in the armed forces.

[www.va.state.al.us](http://www.va.state.al.us)

# Alabama Department of Rehabilitation Services

Vocational Rehabilitation Service (VRS) provides specialized employment and education related services and training to assist teens and adults with disabilities in becoming employed.

VRS partners and collaborates with the State Department of Education, local school systems, technical schools, community colleges, four-year colleges, and universities to develop statewide school-to-work, postsecondary, and adult life programs to help students with disabilities succeed in secondary and postsecondary education and transition to employment



[www.rehab.alabama.gov](http://www.rehab.alabama.gov)

# Alabama Department of Human Resources

The Food Assistance Division administers the Supplemental Nutrition Assistance Program (SNAP) in Alabama. The purpose of SNAP is to end hunger and improve nutrition by providing monthly benefits to eligible low income households to help them buy the food they need for good health. The eligibility rules and benefit amounts, based on income and household size, are determined by regulations issued by the United States Department of Agriculture (USDA), Food and Nutrition Service. Applications for the Food Assistance Program are available in all county DHR offices.



Adult Protective Services



Child Protective Services



Food Assistance



Child Support



Adoption



Foster Care



Family Assistance



Child Care

[www.dhr.alabama.gov](http://www.dhr.alabama.gov)

# Health Insurance Options

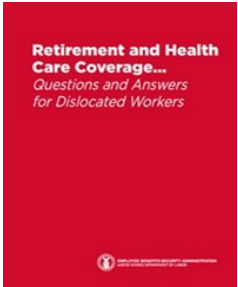


## U.S. Department of Labor

Employee Benefits Security Administration (EBSA)

[www.dol.gov/ebsa](http://www.dol.gov/ebsa) 866-444-3272

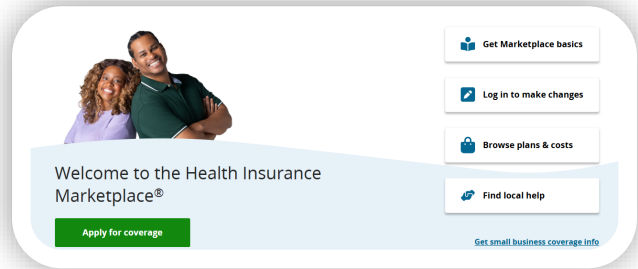
ERISA COBRA PENSION HIPAA



## The Marketplace

Unemployed people

### Next steps: If you're unemployed and need coverage



Health coverage options if you're unemployed

COBRA coverage and the Marketplace

Next steps: If you're unemployed and need coverage

- Learn [how to apply](#) for Marketplace coverage and find out if you qualify for Medicaid, the Children's Health Insurance Program (CHIP), or lower costs for a Marketplace insurance plan.
- See how to [report your income and household size](#) correctly, to make sure you get the right amount of help with coverage costs.
- Learn about [exemptions](#) from the penalty for being uninsured.
- Learn about [community health centers](#), where you can get medical services at prices based on your income.
- [Find local help](#) for assistance completing your application
- Call our [customer service center](#) for answers to your questions and help with your application.

[www.healthcare.gov](http://www.healthcare.gov)

800-318-2596

## ALL Kids

ALL Kids is a low-cost, comprehensive healthcare coverage program for eligible children under age 19. Benefits include regular checkups and immunizations, sick child doctor visits, prescriptions, vision and dental care, hospitalization, mental health and substance abuse services, and much more.



ALL Kids uses [Blue Cross Blue Shield of Alabama](#) (BCBSAL) to provide medical, mental health, and substance abuse services through their preferred provider network (PPO).

[www.alabamapublichealth.gov](http://www.alabamapublichealth.gov)

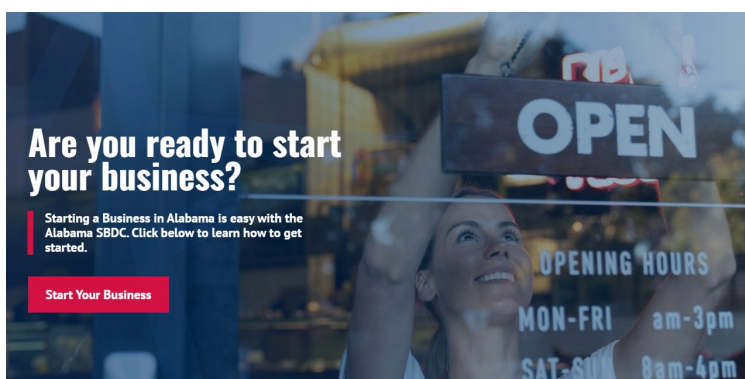
888-373-5437

## Additional Resources



- Basic Human Needs: food banks, clothing, shelter, rent assistance, utility assistance
- Government information: City, County, State programs available
- Health and Mental Health Resources: health insurance programs, maternal health, crisis intervention services, counseling, etc.
- Employment Support: financial assistance, job training, transportation assistance, education programs
- Support for Older Americans and Persons with Disabilities: adult day care, congregate meals, Meals on Wheels, home health care, etc.
- Support for Children and Families: childcare, afterschool programs, Head Start, Family Resource Centers, summer camps, mentoring, tutoring, protective services, and community resources

Dial 2-1-1 or  
888-421-1266



### Alabama Small Business Development Center

The Alabama Small Business Development Center network is a statewide, inter-institutional program to enhance economic growth in Alabama by providing management and technical assistance to small businesses. SBDC advises and trains business people in a wide variety of business topics and provides comprehensive information services and access to experts in many fields.

[www.asbdc.org](http://www.asbdc.org)



You may qualify for free legal help

Call Legal Services Alabama

Toll Free 1-866-456-4995

En Español 1-888-835-3505

[www.legalservicesalabama](http://www.legalservicesalabama)

## National Foundation for Credit Counseling

- Budget Counseling
- Finance Counseling
- Bankruptcy Counseling
- Debt Management Planning
- Credit Report Review



800-388-2227

Helpful  
Tips

Notify Your Creditors Immediately that you are a Dislocated Worker. Most creditors will work with you through this economic transition.